

MESSENGER



NEWS FROM THE STATE OF IDAHO'S CONSOLIDATED MESSAGING PROJECT TEAM **FEBRUARY 2009**

Idaho Launches the Consolidated Services System

It gives me great pleasure to announce that the Idaho Consolidated Services system (ICS) is now up and running. On December 19th the Consolidated Messaging Project technical team successfully moved the Department of Administration and the Arts Commission to the new system.

The launch of the ICS system signals an important step forward for Idaho state government. We are well on the way to realizing the efficiencies and benefits of a unified messaging system.



*Mike Gwartney
Director, Department of
Administration*

Looking Ahead

After the first migrations in December, the team conducted extensive post-migration reviews. The experience and valuable lessons learned allowed the team to develop a 42-agency migration plan that extends through June 22, 2009. All of this activity will be presented for law-makers' consideration during the current legislative session budgeting process, this Messenger includes a summary of the talking points. These are challenging economic times, making it even more important to find efficient ways of doing business in Idaho and maximizing tax-payer resources. For this reason, plans remain in place to move forward with the Idaho Consolidated Services system.

Regards,

Mike Gwartney
Director
Department of Administration

Imminent Project Milestones

January 31

Complete migration for:

- Dairy Commission
- Council on Developmental Disabilities

February 1

Post-migration review and pre-migration meetings with next phase of agencies.

February 28

Complete migration for:

- Real Estate Commission
- Council on Domestic Violence
- Endowment Fund Investment Board
- Governor's Office
- Lt. Governor's Office
- Division of Financial Management
- Division of Human Resources
- Office of Drug Policy

LET'S STAY IN TOUCH

CONTACT US: messaging.project@cio.idaho.gov

WEBSITE: http://cio.idaho.gov/products_and_services/consolidated_messaging_project.htm



2010 Legislative Session

In response to the call for more efficient and effective state government, the Consolidated Messaging Project began in April 2008. A team of state employees from 13 agencies and private sector partners designed and began to implement a statewide, consolidated email system. The project will also lay the groundwork for future consolidated messaging needs.

It Works

The Department of Administration and the Arts Commission are operating on the new system now, with all state agencies "migrating" to the Consolidated Messaging System by FY11. The Project is on time and under budget.

To fully realize the efficiencies created by this Project, the Department of Administration requests \$1.25 million to continue in FY10. Continued funding will leverage the institutional knowledge built with private and public resources over the last year - an invaluable asset.

In-kind Support Multiplies Idaho's Investment

Over 10,000 hours of state employee time with "donated" funds from other agencies, plus in-kind services from private partners, were valued at over \$500,000 – nearly double the FY09 project budget.

Tax-payer Savings

Over \$600,000 in savings will be generated from reduced hardware needs (from 84 servers to only 6 servers) and streamlined software licensing.

Agency Efficiency and Business Benefits

Increased security, reliable support, improved functionality, enhanced remote access for employees. Cross-agency cooperation: shared global address book and calendars. Effective, one-stop messaging to all state employees in case of emergency.

Expanded Website:

visit our newly expanded website at <http://cio.idaho.gov/messaging> if you haven't done so recently.

- For a non-technical summary of the project, read [About the CMP](#) and [FAQs](#).
- Agency staff can find easy-to-follow instructions in the [Agency Preparation](#) section.
- An [Agency Welcome Packet](#) points newcomers to the materials that will help them prepare for the conversion.