



Questions & Answers from the August 21st Presentation

*Responses from the CMS team to questions
asked at the agency orientation.*

- Q: Who has to join, what about elected officials?
A: Executive agencies must join; elected officials are encouraged and will be asked if they would like to participate.
- Q: Does the 10Mb size limit for attachments also include the message text or does the message have its own limit?
A: The limit for the entire message will be 30MB, which means a combination of message body and attachment.
- Q: What about subpoenas, who is responsible for providing the information needed, the OCIO or the agency?
A: This question will be added to the project issue log and addressed by the Executive Steering Committee.
- Q: Will mail enabled public folders be available?
A: Yes, mail-enabled public folders will be available.
- Q: How is integration with applications going to be handled?
A: Each application which requires authentication with Active Directory should have the necessary access to Active Directory once the migration occurs. Each of these applications will be dealt with on a case-by-case basis.
- Q: What is the requirement for Domain Controllers compatibility, and will an agency's Domain Controller need to match?
A: The OCIO will be providing and administering all domain controllers; agencies will no longer have the responsibility of maintaining Domain Controllers.

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- Q: Will agencies be able to rename or add services into their Organizational Unit?
- A: Yes, an agency will have complete administrative privileges to their own Organizational Unit.**
- Q: Since Domain Administrators have access to everything, what will be the protection for agencies against unauthorized changes to their environment?
- A: OCIO Active Directory Administrators will not have administrative privileges to Active Directory with their user login. There will be special administrative level logins which will require two administrators to both provide a password before access is granted. There will be procedures and processes developed that must be followed before any changes are allowed, and agencies will be notified.**
- Q: What are the processes for Schema modifications, and how will agencies gain access?
- A: OCIO Active Directory Administrators will make any schema modification required; there will be processes and procedures in place to determine if a schema change will adversely impact other agencies.**
- Q: Will there be a test environment?
- A: Yes, the test environment is currently being built and will be maintained. Any changes will be tested in the test environment before being applied to the production system.**
- Q: Will administration staff undergo background checks, if so what level?
- A: The OCIO will ensure that security requirements, including background checks, are in place to meet the needs of all agencies.**
- Q: Will auditing functions be in place?
- A: Auditing software suites will be utilized to track who has done what and when.**

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Q: What will be the procedures for work stations connected to the network that are not included in the domain? Will they be allowed, how will security be handled?

A: Workstations not joined to the domain should be a rarity; however, there are instances in which it is unavoidable—this situation will be handled case by case after a security audit.

Q: What about Domain Controllers in remote agency offices that have applications residing on them, will the applications need to come off?

A: All Domain Controllers will be administered by the OCIO; agencies will no longer have their own Domain Controllers. Agency applications will not be allowed on the Domain Controller.

Q: Regarding Organizational Units, it is acceptable for the employees to be seen but not other resources such as servers, workstations, etc. what are the protections to hide resources from other agencies Active Directory Administrative staff?

A: We are still working on this issue. As information becomes available it will be provided.

Q: Why must server names be changed?

A: Since the assets are in the same domain, the names must be unique for the domain, not just the Organizational Unit.

In order to ensure unique names for each workstation and server, a three-letter agency designation (ADM for Administration, TAX for Tax, etc.) is required to be prefixed to each server or workstation name.

Q: Will exceptions be made to naming conventions if names are unique?

A: If an agency has already put the correct 3 digit identifier in the first three characters of the asset's name, then it may be all right.

Q: How will certificate servers be migrated (i.e. PKI)?

A: The plan is to have a public key infrastructure in place.

Q: What will be the required level of Domain Controller OS version?

A: Server 2003 for Agency Domain Controllers.

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- Q: Can you encrypt with the tape backup system that will be utilized to backup the data?
- A: Yes, encryption is available. AES 256-bit encryption will be standard.**
- Q: How will the use of Outlook Anywhere be enforced to only state owned equipment?
- A: Enforcement will be through Active Directory.**
- Q: How will a single forest/single domain affect DNS, especially Non-MS DNS?
- A: DNS admin's are allowed at the Organizational Unit level. Agencies will be able to manage their Non-MS DNS servers. DNS administration is capable of being delegated to Organizational Unit Administrators. For security reasons, business requirements will need to be outlined and vetted for each such request.**
- Q: What if additional bandwidth is needed to support the messaging system, is there a budget request item in the budget?
- A: Several states that we have talked with, who have already migrated, have indicated there was no bandwidth impact. At this time we do not know specific requirements, but do not expect it to be different than at present.**
- Q: Why have tape backups if there will be three copies of the data?
- A: Three copies of data will not be implemented until FOC (final operating capability). Additionally mirroring is so fast that corruption can occur between the copies and a tape backup will allow for the recovery from corrupted data.**
- Q: There is a challenge to finding all the applications that rely on AD, any recommendations in identifying all these applications?
- A: As part of the agency preparedness, an inventory of applications currently in use will be carried out. At such time, what each application does will be outlined. At that time the agency will understand what mechanisms each application requires and whether it involves Active Directory.**